



C264 CPU3 End-of-Manufacturing Notice

Excerpt from GE Publication Number: GER-4938

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Revision Date:

- 28th June 2023 (Excerpt from End-of-Manufacturing Notice GER-4947)
- 20th June 2024 (Excerpt from End-of-Manufacturing Notice GER-4964)

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Background

GE Vernova Grid Solutions is committed to customer care and the support of our products. As part of this commitment, we strive to design high quality products, provide knowledge-based support, and to communicate the availability of new features or products as well as the pending discontinuation of manufacturing for older products or design variants.

On December 12th, 2022, GE Grid Solutions announced the discontinuation of the manufacture and sale of **C264 CPU3**.

On 28th June 2023, GE specified the last order date for new greenfield substations or projects as 31st May 2024.

On 20th June 2024, GE confirmed order book closed for greenfield applications on 31st May 2024, and revised the status below to “Contact GE for availability for brownfield applications”. GE also updated the descriptions of the offering and alternatives as shown below.

Status

Please contact GE regarding availability of spares or brownfield applications. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

OFFERING	STATUS	ALTERNATIVE
C264 CPU3 Order codes: C264xxxxx8xxxxxxxxxxxxxxxxxxxxx C264xxxxx9xxxxxxxxxxxxxxxxxxxxx or ZP0001003 TYPE 3 CPU270 Board 50PPM oscillator accuracy ZP0001004 TYPE 3 CPU270 Board 1PPM oscillator accuracy	Contact GE for availability for brownfield applications	C264 CPU4 used with DS Agile v7.x running Windows 10 C264xxxxxAxxxxxxxxxxxxxxxxxxxxx or ZP0063001 CPU with Soc Altera, 6 SFP (10/100/1000 Base X) 1 watchdog contact, 8 Leds

Support

GE Vernova’s warranty provision is unaffected by this End-of-Manufacturing Notification. After the published last order date elapses, a repair service follows for products no longer under warranty subject to

material availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact us if they need further information concerning the level of service that is provided on a per product basis.

For Additional Information

If we can provide assistance with migration to new products, please contact us for help. Advice and assistance are also available via:

<https://www.gevernova.com/grid-solutions/contact.htm?loc=3> or

<https://www.gevernova.com/grid-solutions/multilin/>